

GOLF Swing Aid LLC (www.golfswing-aid.com)

Privacy & Security Policy

Call Center Hours M-F 8AM-5PM (EST)

Contact Us

- **By E-mail:** teeoff@golfswing-aid.com
- **By Phone:**

US Customers: 1.586.323.1016

International Customers: 001.586.323.1016

- **By Mail:**

Golf Swing Aid LLC

51365 Clear Spring Lane

Shelby Twp. Michigan, USA

General Shipping Information

Fill out your billing address using the address your credit card is billed to.

Do not forget to include the details like any apartment number, suite number, or building number.

WE ARE NOT RESPONSIBLE for an incomplete or incorrect address!

Please include a phone number to help the Delivery Driver find your address.

Standard Ground Shipping Charge Table*

ORDER TOTAL COST (\$)	SHIPPING COST (\$)
0 - 25	4.99
26 - 100	0
101 - above	TBD

* These shipping rates are applicable to the continental United States & Canada only. Your credit card will be billed for any difference in actual shipping charges upon shipping.

Post Office Boxes

We will NOT SHIP to Post Office Boxes. If you want Expedited Shipping you will need to provide a physical address to utilize the expedited delivery services.

Standard Shipping - Best Way Ground

For Standard Shipping we utilize one of the following carriers: **FedEx Ground, & US Postal Service.** To estimate your shipping costs, use the above shipping table. Orders requesting Expedited Delivery will have priority over Best Way Ground orders.

For Expedited Shipping, Overnight and Two Day Shipping, Contact us by phone.

United States & Canada

Domestic 48 States

GolfSwing-Aid.com uses various carriers to ship orders. For Standard Shipping we use one of the following: **FedEx Ground, FedEx Air Express Saver, United States Postal Service**, orders. For Next Day or Second Day levels of service we use FedEx.

Alaska, Hawaii, US Protectorates

We utilize United States Postal Service Priority Mail Service for these orders. Once you exceed 5 lbs the service is zoned. The further the destination, the more expensive the shipment costs will be. We can arrange service thru FedEx which is considered an Air Service and is generally more expensive.

APO/FPO

Military APO/FPO orders are shipped by the United States Postal Service and take one to two business days to process and on average five to ten working days to arrive. However, GolfSwing-Aid.com cannot control delivery time. For APO/FPO orders, this may take 3-4 weeks at times. Please include the APO/FPO postal code in the zip code field.

International Shipping

Other Countries

For shipments to International Countries, we utilize USPS Global Express Mail and FedEx. Shipments to extended areas may increase the cost of shipping. We are able to quote rate's Monday thru Friday on regular business days. Some quotes may take more than 24 hours because we have to wait for a freight company to quote us.

Special Shipping Requests

To arrange for a special shipment request please e-mail to teeoff@golfswing-aid.com or Phone: 586.323.1016. We can arrange to ship your package by any carrier you desire, however, the shipping cost may be greater than the amount quoted on the order confirmation.

Improper Address and/or Missing Information

If you do not provide us the complete proper address or if you request the package to be delivered to another address, other than the one you originally provided us with, your credit card would be charged up to an additional \$5.00.

What is the GolfSwing-Aid.com return policy?

We are committed to having happy customers that not only can't wait to shop again but go out and tell their friends about GolfSwing-Aid.com. That's why we offer a 100% MONEY BACK GUARANTEE. In the unlikely event that you are unhappy with your golf training aids, golf books, instructional videos, or other product simply return it

within 30 days for a 100% refund.

Items returned must be accompanied by the original packaging and materials. Items must be in NEW and UNUSED condition. All returns will be inspected prior to credit being issued.

Please allow us a minimum of 30 days to receive and process your return or exchange. We will credit or refund the value of the merchandise and any taxes you were charged. All returns will be refunded to your original purchase credit card or PayPal account. Adjustments to credit cards will be made within two billing cycles.

GolfSwing-Aid.com will issue a full refund less the original shipping charges by crediting the credit card or mailing a refund check. If the return is due to an error on our part, a full refund will be credited to your account.

International Returns

The customer is responsible for any additional duty, taxes, brokerage fees and insurance fees that may be assessed for returned items shipped internationally. Shipping charges are the responsibility of the customer for warranty replacements. The customer is also responsible for any duty, tax or brokerage fees and insurance for replacements. Closeouts and demo items are not returnable either domestically or internationally.

Payment Methods

GolfSwing-Aid.com accepts the following credit cards: Visa, MasterCard, Discover, and American Express.

GolfSwing-Aid.com also accepts Money Orders, Cashiers Checks, and Personal Checks.

Orders paid by personal check are held for ten days before release to shipping department.

Mail Payments to:

Golf Swing Aid LLC

51365 Clear Spring Lane

Shelby Twp. Michigan, USA

What is the Security Code?

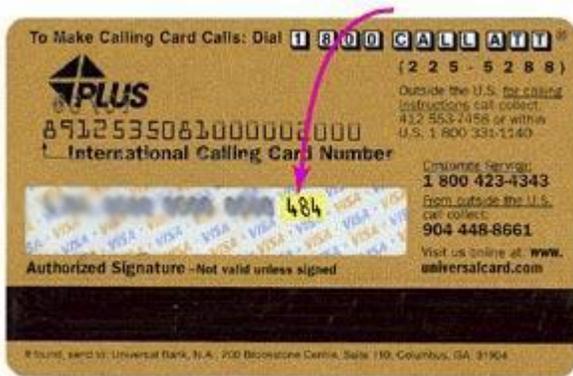
It is an important new Internet security feature that now appears on the back of most Visa/MasterCard and Discover cards, and on the front of American Express cards. This new code is a three or four-digit number which provides a cryptographic check of the information embossed on the card.

Where can I find the Security Code?

Visa/MasterCard and Discover Users

Look at the signature box. You should see either the entire 16-digit credit card number or just the last four digits followed by a special 3-digit code. This 3-digit code is your

Card Security Code.



American Express Credit Card Users

Find for the 4-digit code printed on the front of your card just above and to the right of your main credit card number. This 4-digit code is your Card Security Code.



NO WARRANTY

All products and services are provided, as is, without warranty of any kind, either express or implied, including, but not limited to, the implied warranties of merchantability and fitness for a particular purpose. Our company does not warrant guarantee, or make any representations regarding the use, or the results of the use, of the web sites, products, services or written materials in the terms of correctness, accuracy, reliability, or otherwise. The entire risk as to the results and performance of the web sites, products, services are assumed by you. If the web sites, products, services or written materials are defective, you, and not our company assume the entire cost of all necessary servicing, repair or correction.

This is the only warrant of any kind, either express or implied, that is made by our

company. No oral or written information or advice given by our company shall create a warranty or in any way increase the scope of this warranty and you may not rely on such information or advice to do so.

CUSTOMER REMEDY

Our company's entire liability, and the purchaser's exclusive remedy, shall be a refund of the price paid or replacement of our products, at our option. We limit replacement to thirty days. All remedies are limited to the United States and Canada. Some states do not allow the exclusion or limitation of liability, so the above limitations may not apply to you.

LIMITATION & EXCLUSION OF LIABILITY

These warranties exclude all incidental or consequential damages. Our company, and its suppliers, will not be liable for any damages whatsoever, including without limitation, damages for loss of business profits, business interruption, loss of business information, or other pecuniary loss.

Some states do not allow the exclusion or limitation of liability, so the above limitations may not apply to you.

Do not use the product when it shows signs of wear and tear visible on the sleeve channel section (rubber section). We are not liable for disregarding this note.

LEGAL FORUM, CHOICE OF LAWS & OFFICIAL LANGUAGE

This offering is a contract between you the buyer and our business the seller. The seller is located in Shelby, Michigan, U.S.A. and by doing business with us you agree that this offering is made from Shelby, Michigan, U.S.A. and shall be governed by the State of Michigan and the U.S.A. By electing to participate in this offer, you are entering into a contract.

This Agreement shall be governed by and construed in accordance with the laws of the State of Michigan, without regard to its conflict of laws rules. Any legal action arising out of this Agreement shall be litigated and enforced under the laws of State of Michigan. In addition, you agree to submit to the jurisdiction of the courts of the State of Michigan, and that any legal action pursued by you shall be within the exclusive jurisdiction of the courts of Shelby in the State of Michigan, U.S.A.

The terms constituting this offering are set forth in writing on this web site. You hereby agree to submit to the jurisdiction of the State and Federal Courts located in Shelby, Michigan, U.S.A. to resolve any disputes or litigation hereunder. Whether or not you choose to print this offering, containing the terms and conditions as described herein, you agree that this contract constitutes a writing.

This agreement is being written in English, which is the official language of the contracts text and interpretation. If you do not agree with the above terms and conditions, you have the option to not participate in this offer.

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The golf swing-aid product is a Trade Mark with Patent Pending.